



SPS Return Policy

We accept returns on eligible items within 60 days of the original purchase date.

Stock Items

- Item must be in new, unused condition.
- Item must include all original, undamaged packaging.
- Item must not have been previously installed or show any signs of use.
- All stock item returns are subject to a 25% restocking fee.

Special Order & Non-Stock Items

- Returns for non-stock or special-order items require prior authorization from SPS and are subject to manufacturer approval.
- Non-stock and special-order items are subject to a 25% restocking fee.
- Additional shipping, handling, and manufacturer restocking fees may apply.
- Non-stock and special-order returns, if approved, will be refunded once the manufacturer has issued the return credit, less any re-stock, shipping and handling fees.

General Conditions

- Items that are damaged, used, previously installed, or missing original packaging are ineligible for return.
- Refunds will be issued once the returned product has been inspected and approved.
- For defective products, SPS will work with you and the manufacturer to replace the defective item.